

A Case Study on the use of ECINS in Nottinghamshire

Overview

ECINS (which stands for 'Empowering Communities Integrated Network System') is a secure, cloud based, 'virtual filing cabinet' which is currently being utilised in Nottinghamshire, paid for by Nottinghamshire Office of the Police and Crime Commissioner. ECINS Nottinghamshire is used by 27 different statutory and non-statutory agencies in different capacities.

It provides a way of sharing cases and data between agencies to ensure better sharing of information. ECINS enables the managed transition and subsequent improvement of pre-existing multi-agency working practices.

ECINS and Modern Slavery Disruption

ECINS was used for a multi-agency modern slavery hand car wash disruption operation in Nottinghamshire.

Some results of using ECINS as told by Matt Etchells-Jones, ECINS Project Manager:

- Allows for better coordination and integration between agencies – knowing who is doing what in different agencies, also ensures non-duplication of work;
- Makes real time operations much easier as one central system is used.

How exactly does ECINS work?

ECINS facilitates a person-centred multi-agency view of an individual. Sharing of data is selective, contents of a case can be locked down and shared in a targeted method. Data on an individual profile is kept to a minimum to avoid unintentional sharing of personal data. Data from each agency is managed in reports within a thematic case. An agency owns the case and sets access to the case. See figure 1 below for example of how this could work in the instance of Local Authority Adult Safeguarding Board (ASB) owning a case and giving access to the case / case reports to other agencies.

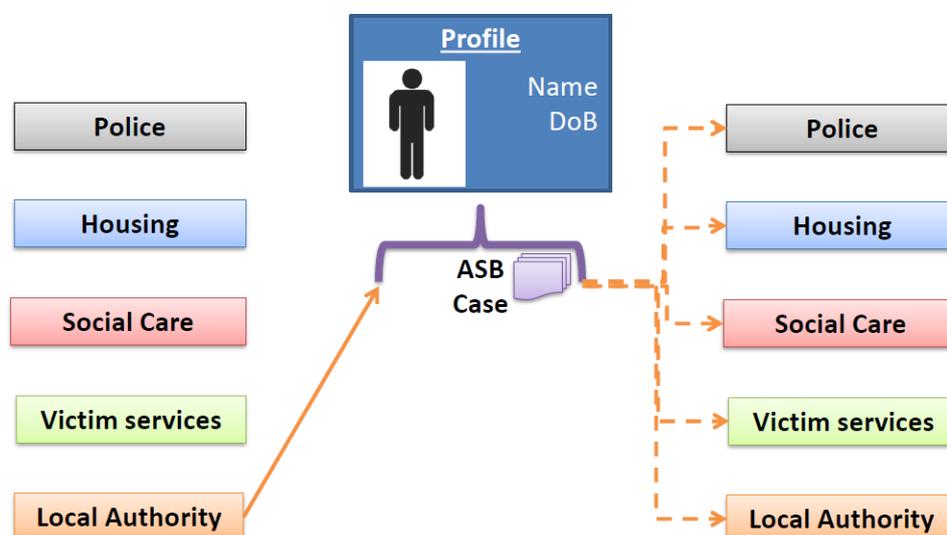


Figure 1 - ECINS Case Management (source: Matt Etchells-Jones presentation at Midlands Action-Learning Workshop 30/4/18)

The agency who owns the case can decide whether to share data on the case with another organisation, a particular team/department/person within another organisation, or restrict access to just members within the owner’s team/agency. Different partners can also write reports on an individual and then set access permissions. Similarly, multiple reports from another single agency can exist to cover different facets of a case for different partners. See figure 2 below for example. Figure 2 illustrates that the Police have two reports on same ASB case and gives access to different agencies.

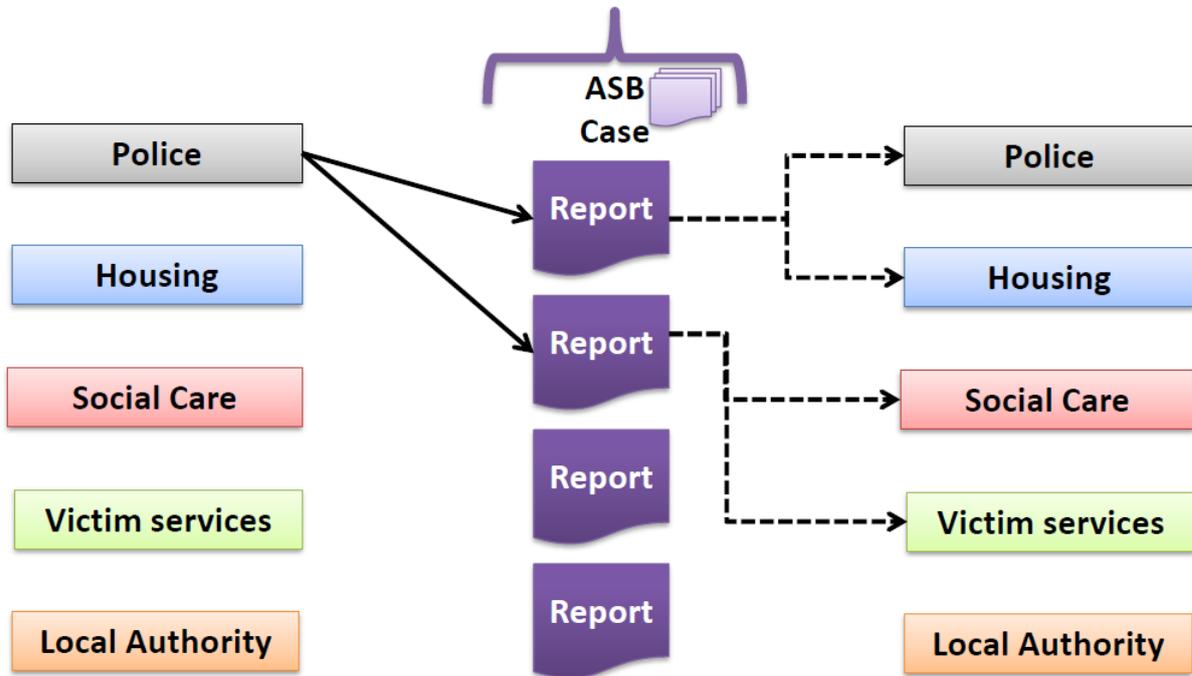


Figure 2 - ECINS Case Management (source: Matt Etchells-Jones presentation at Midlands Action-Learning Workshop 30/4/18)

The service can also be used for more complex investigations where there might be cases that are linked. Files can be held on particular individuals and requests can be put forward for different agencies to access such information.

Files can be accessed and uploaded from the site being visited and other agencies can be updated on progress in real time.

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